

HOW TO CLAIM CRIME VICTIM COMPENSATION

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Where do I submit the (compensation) claim and is there a deadline?

You should submit the official claim form to the Ministry of Justice and Public Administration **within six months of the crime.**

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Who assesses the compensation claims?

Decisions on claims are made by the Crime Victims Compensation Committee.

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For more information, please contact:

MINISTRY OF JUSTICE AND PUBLIC ADMINISTRATION

Service for Victim and Witness Support

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REPUBLIC OF CROATIA
Ministry of Justice and Public Administration



SERVICE FOR
VICTIM AND WITNESS SUPPORT

HOW TO CLAIM CRIME VICTIM COMPENSATION?

The rights of victims in accordance with the Crime Victims Compensation Act



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WHO IS ENTITLED TO COMPENSATION?

Victim of a violent crime committed with intent on Croatian territory is entitled to financial compensation if:

- **they suffered a serious bodily injury or serious deterioration of health as a result of the crime**
- the offence was reported to or recorded by the police or State Attorney's Office

And if:

- they are a permanent resident of Croatia or another EU Member State or a citizen of a State Party to the European Convention on the Compensation of Victims of Violent Crimes

A victim is a person **who has suffered bodily injuries or serious deterioration of health:**

- in a violent crime against another person, without participating in its commission
- trying to prevent the crime
- helping the police to arrest the perpetrator
- helping another victim of the crime

Close blood relatives of a deceased victim entitled to compensation: spouse, domestic partner, child, parent, adopted child, adoptive parent, stepparent, stepchild and cohabiting same-sex partner. Also, grandparent and grandchild of the deceased victim if they had lived in a single family unit, with grandparent(s) assuming the parental role.

WHAT IS THE DEADLINE FOR SUBMITTING THE CLAIM?

The deadline is **six months from the date of the crime.**

In case of valid reasons for missing the deadline, the claim can be submitted within three months of the date the valid reasons cease to exist, within three years of commission of the crime.

If the victim is a minor or deprived of legal capacity, and their legal guardian fails to submit the claim in the specified period of six months from the date of the crime, the six months' deadline starts on:

- the day the victim turns 18 or
- the day the criminal proceedings are initiated once the victim has reached legal adulthood
- the day the victim regains full legal capacity.

WHAT TYPES OF COMPENSATION CAN BE CLAIMED?

The victim may claim the rights to compensation for:

- the cost of medical expenses
- loss of earnings up to EUR 4,645.30 (35,000 HRK)

A close blood relative of a deceased victim is entitled to compensation for the loss of legal maintenance, up to EUR 9,290.60 (HRK 70,000), and funeral expenses, up to EUR 663.61 (HRK 5,000).

WHO CAN THE VICTIM CONTACT TO GET ASSISTANCE IN COMPLETING THE CLAIM?

- police station
- State Attorney's Office
- Ministry of Justice and Public Administration
- National Call Centre for Victims of Crime (NPC) 116 006

CROSS-BORDER CASES

What if the crime was committed in another country and the victim has permanent residence in Croatia?

If the crime was committed in another country, the claim can be submitted to the Ministry of Justice and Public Administration, which will refer the claim to the competent authority in that country.

What if the crime was committed on the territory of Croatia but the victim has permanent residence in another country?

If the crime was committed on the territory of the Republic of Croatia, the claim can be submitted to the competent authority of the victim's country of residence or to the Ministry of Justice and Public Administration.